



PATCH MANAGEMENT

Patch management is critical to keeping systems updated, reducing attack surfaces, and ensuring employee productivity.

Why It Matters:

The risks of ignoring patch management can include exposing your business to leaks and breaches, loss of productivity, and loss of reputation. If you operate many workstations and servers, improper patch management can quickly get very complex – and possibly expose your system to sluggish performance and serious security risks.

Partner with a specialist to ensure your systems stay safe.

- **SECURITY** - Fixes vulnerabilities on your software and applications that are susceptible to cyber-attacks.
- **SYSTEM UPTIME** - Ensures your software and applications are kept up-to-date and run smoothly.
- **EXCHANGE & MICROSOFT 365 SUPPORT** - Stay current with all updates for Microsoft Windows.
- **HEIGHTENED SECURITY FOR VULNERABLE PROGRAMS** - Latest security patches for commonly exploited products.
- **SOFTWARE SUPPORT** - Support operating system updates as well as updates for multiple third-party software.
- **FEATURE IMPROVEMENTS** - Critical to ensuring that you have the latest and greatest that a product has to offer.

Patch management helps to protect your endpoints from hackers and keeps your systems running in top-notch shape.

But patch management also confers several other benefits:

- Promote productivity within the organization.
- Help lower the cost of device management and repair.
- Help meet laws, regulations, and compliance standards.

3rd Party Patch List

- | | | |
|--------------------------------|-----------|------------------------------|
| 7-Zip | Seven-Zip | Google |
| Adobe | | • Chrome (32-bit and 64-bit) |
| • Acrobat X | | • GoogleEarth |
| • Acrobat XI | | AdoptOpenJDK |
| • Acrobat DC | | • AdoptOpenJDK 8, 11 |
| • Acrobat 202 | | KeePass |
| • Reader 2017 MUI | | • KeePass Password Safe |
| • Reader 2020 MUI | | PuTTY.org |
| • Reader 2017 | | • (32-bit and 64-bit) |
| • AdobeAIR | | Skype |
| • Acrobat Reader DC | | TeamViewer |
| • DC MUI | | • 12, 13, 14, 15 |
| Flash | | VLC |
| • ActiveX | | • Media Player |
| • Flash Plugin | | Zoom |
| Flash Player: | | WWINRAR |
| • PPAPI (Chrome, Opera) | | WINSCP |
| • NPAPI (Firefox) | | WINZIP |
| • ActiveX (IE, Edge) | | Mozilla |
| • Shockwave | | • Firefox |
| Oracle | | • Firefox ESR |
| • Java 6, Java 7, Java 8 | | • SeaMonkey |
| 8.0.2210.11 (licensed) | | • Thunderbird |
| 8.0.2010.9 (free) | | Foxit |
| Notepad++ | | • Foxit Enterprise |
| Opera | | Reader |
| • Opera | | Apple |
| • Chromium (32-bit and 64-bit) | | • iTunes |
| | | • Safari |

LET US HELP YOU CONQUER YOUR CYBERSECURITY CHALLENGES. CONTACT US TO LEARN MORE.

866-634-9633

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BACKUP & DATA RECOVERY

Our Backup & Recovery is business class protection of your servers and workstations, fully integrated with our Complete Managed Services.

Why It Matters:

Your Business Runs on Data you likely couldn't operate even a day without it. So, how do you ensure you can always access and use it? An effective backup and recovery solution is critical to protect your data and ensure business continuity.

- **FAST BACKUP** - Take advantage of our True Delta technology, which backs up changes rather than full files. This helps to reduce the time it takes to run the backup process, allowing you to back up more frequently.
- **FAST RECOVERY** - Whether you need to recover a physical server, a virtual server, or a workstation get rapid recovery after a disaster using our hybrid cloud architecture that restores from either cloud-based or local copies, whichever is faster.
- **FULL SYSTEM PROTECTION** - Recover an entire image with a local copy of data or restore directly from the cloud with automatically backed up OS boot up environment, system state, applications, and data.
- **DATA ARCHIVING** - Choose how long you want to retain backup copies, allowing you to keep specific datasets and backups indefinitely. This is particularly helpful for regulatory requirements like HIPAA.
- **ULTRA-SECURE** - Leverage AES 128, AES 256, or 448-bit Blowfish encryption to help with keeping data safe on-premises, during transfers, and in the cloud.
- **PRIVATE KEYS** - Rest easy knowing your data can be accessed only by someone holding a private key.
- **SECURE DATA CENTERS** - Store your data in one of our global data centers, each of which are SSAE-compliant or ISO-certified.
- **VIRTUAL MACHINE SUPPORT** - Back up your virtual environments with host-level VMware and Hyper-V backups. You can restore to an existing or alternate virtual environment.
- **BARE METAL RECOVERY** - Restore to a bare metal state using nothing more than a bootable USB drive or CD-ROM. Bare-Metal Recovery allows you to recover a device's full system state - not only data, but also the operating system.

LET US HELP YOU CONQUER YOUR BUSINESS TECHNOLOGY CHALLENGES. CONTACT US TO LEARN MORE.

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