



MANAGED IT SERVICES

Reliable - Optimized Performance, Increased , Production, Maximized ROI

Secure - Protected Data, Backup and Disaster Recovery

Flexible - Ability to configure and adapt to business needs

Why It Matters:

Businesses today rely on technology to remain competitive. Your network, computers, mobile devices, and cloud assets are mission-critical to your operation and profitability.

- **A PROACTIVE APPROACH - 24/7 USA TECH SUPPORT:**

Potential problems get spotted and addressed sooner with continuous monitoring, providing an IT environment that delivers a strong return on your technology investments. If a problem occurs our team of IT professionals are ready to help 24/7.

- **STRATEGIC BUDGETING AND PREDICTABLE COSTS:**

Gain more control over your IT expenses. A cost structure tailored to your business means you can budget with confidence instead of incurring unexpected costs when something breaks down.

- **OPERATIONAL EFFICIENCY AND BUSINESS GROWTH:**

We help ensure you get full value from the hardware and software you already own by maintaining peak performance, and strategizing on the tools and systems that will best serve your needs down the road.

- **DATA PROTECTION YOU CAN COUNT ON:**

We can put in place business recovery measures that protect you against data loss even if something happens to your physical IT equipment.

- **STRONGER IT SECURITY:**

We implement proven layered security processes and always up-to-date solutions to keep your business safe and compliant with data protection laws and regulations.

- **IT MANAGEMENT FOR EVERY ASPECT OF YOUR OPERATIONS:**

Choose from a variety of service plans that range from routine system maintenance and management to our Complete Managed IT Services.

LET US HELP YOU CONQUER YOUR BUSINESS TECHNOLOGY CHALLENGES. CONTACT US TO LEARN MORE.

866-634-9633

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Managed IT services help you build your business.

A managed service arrangement helps you get the most out of your devices, software and network connectivity — and build toward your business goals.



Proactive Server

- Advanced Performance Monitoring
- Key Application Maintenance
- OS Patch Management
- 3rd Party Patch Management
- Scheduled Preventative Maintenance
- License & Asset Management
- Additional Support Billed at T&M Rates
- Anti-Virus Monitoring & Management

Proactive Workstation

- Availability Monitoring
- OS Patch Management
- 3rd Party Patch Management
- Scheduled Preventative Maintenance
- Anti-Virus Monitoring & Management
- Anti-Spam Monitoring & Management

Proactive Network

- Quarterly Network Health Review
- Firewall Management & Maintenance
- Router Monitoring
- Switch Monitoring
- Additional Support Billed at T&M Rates

Managed Backup

- Backup Deployment & Configuration
- Backup Performance Monitoring
- Backup Software Updates
- Scheduled Backup Jobs

Disaster Recovery

- Offsite Data Center Replication

Features

- Site Assessment & Inventory
- Proactive Service
- Support From a Local Company
- On-Site & Remote Support
- 24/7 Help Desk Services
- Management & Status Reporting
- Increased Security
- Best Practices Driven
- Automated & Reliable
- Online Access to Inventory & Passwords
- Online Support Portal

Benefits

- Reliability
- Security
- Consistency
- Productivity Gains
- Cost Management & Control
- Performance Improvement
- Managed Expansion & Growth

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